

:: LOCAL FEATURE DESCRIPTION :: Remote Access to Call Forwarding ::

You can control Call Forwarding from any touchtone phone with 'Remote Access to Call Forwarding'

How to use

- Lift receiver; wait for dial tone.
- Dial the toll free Remote Access to Call Forwarding programming number, **1-866-550-4550**
- This connects you with the voice prompt system. Follow voice prompts to enter information.

You will hear the following:

- **“Please enter your own telephone number followed by the number sign key”**
 - Enter your **10 digit telephone number** _____ followed by # sign.
You may hear dial tone.
- **“Please enter your current PIN followed by the number sign key”**
 - Enter your current **PIN** _____ followed by the # sign.
You will hear dial tone.
- **“Please enter the access code for the Call Forwarding you wish to configure”**
 - Enter one of the following feature codes for the Call Forwarding you wish to configure:

To turn on Call Forwarding: **Press *72**;

NOTE: if this is already active, you will hear a fast busy, you must deactivate first.

- When you hear dial tone, dial the number where calls should be sent exactly as you would dial it. You will then here a confirmation tone and your call will ring through to the number you are forwarding to. ** The call must be answered on the other end in order for the call forwarding to take effect.

To turn off Call Forwarding: **Press *73**. You will then here a confirmation tone.

This information and more can be found at the Utility Telephone web site: www.utilitytelephone.com